



merchandise return form

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When you receive your order, please take a close look at everything and make sure you are completely satisfied with each item before using it, as items are non-returnable once the item has been used. If you have any questions, feel free to email us at customerservice@rusticrooster.com or call us at (866) 787-8427. If any of the items appear to be damaged, please save the original shipping boxes and call or email us within 24 hours.

To return or exchange an item, please fill in all fields below. All returns must be post-marked within 10 calendar days of your receipt of the item(s).

Order Number: _____
Name: _____
Email Address _____

ITEMS TO BE RETURNED:	REASONS TO BE RETURNED:
_____	_____
_____	_____
_____	_____
_____	_____

Please choose one method for return: exchange only refund / return only

Name: _____
Address: _____
Phone Number: _____
Exchange / Return Comments _____

Additional Comments: _____

Return Policy - Please Read and Sign Below:

Items must be returned to rustic rooster in new, unused condition, and be in original packaging. Shipping fees are non-refundable. You will also be responsible for shipping charges when you return item(s) for credit or exchange. All items purchased on sale are final. All sales become final 10 calendar days after you receive the item(s). Returns must be post-marked within 10 calendar days of your receipt of the item(s). By signing below, I am confirming that I have read the return policy and understand that if my return does not meet all of the requirements outlined above that I cannot receive a refund and the item(s) may be shipped back to me at my expense. Rustic rooster reserves the right to not refund or exchange items that have been held longer than 30 calendar days without resolution.

Signature: _____ Date: _____

We strongly recommend shipping via UPS or FedEx so you can track and insure your package. We can not be responsible for items lost or damaged in the mail. *This form must be filled out completely and must be signed.

